



Dear Customers

January 13, 2015

Reallyenglish Japan Co.,Ltd.

Reallyenglish Protecting you against the SSL 3.0 vulnerability

Thank you for your continued patronage.

We want to inform you of a change regarding supported encryption protocols.

Reallyenglish will be disabling SSL 3.0 encryption to prevent it from being used to access the courses.

We have used a Secure Socket Layer (SSL) 3.0 on the Login page of our courses for the protection of our customers' data.

However, UNITED STATES COMPUTER EMERGENCY READINESS TEAM (US-CERT) published details on a security vulnerability in the SSL 3.0 encryption protocol, which may allow data to be extracted from secure HTTP connections.

Reference information: <u>SSL 3.0 Protocol Vulnerability and POODLE Attack</u> URL: https://www.us-cert.gov/ncas/alerts/TA14-290A

To further protect customers' data, we will be disabling SSL 3.0 on January 27, 2015 at 03:00 PM.

After Reallyenglish disables SSL 3.0 encryption, connecting to our courses will require the use of TLS 1.0 encryption or higher.

Customers who use Internet browsers that we officially support are not required to change any settings because these Internet browsers use TLS 1.0 by default.

If you want to check your Internet browser's setting, please follow the details below.

Please contact us if you have any questions.

Sincerely,

Reallyenglish Japan Co.,Ltd.

[Details]

[SSL 3.0 Disable Schedule]

January 27, 2015 at 03:00 PM

[How to Check Internet Explorer Settings]

1. Click Tools on the menu bar and select Internet Options.

2. Click the Advanced tab.

3. Make sure that Use TLS 1.0, Use TLS 1.1 and Use TLS 1.2 are checked.

*Internet Explorer 6 is not officially supported by us and doesn't use TLS 1.0 by default.

Please use the browsers we officially support.

[Contact us]

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